## Terms, Conditions, Warranties, Guaranties

#### **Terms**

Standard credit terms to our regular customers who have established credit with us is 1%10 net30 A 1.5% monthly finance charge will be added to invoices that are 30 days and older.

### **Cancellation Policy**

Standard safes may be canceled at any time prior to the day of shipment.

Custom and special orders may not be canceled. Normally they are built for one application and cannot be resold.

#### **Custom Built Safes**

All custom orders require a 50% non-refundable deposit at time of order.

#### **Returned Goods Authorization**

Hayman Safe Company may accept returned merchandise. A returned goods authorization number must be obtained, and must be affixed to the outside of each package. All returned goods must be shipped freight prepaid, and may be subject to a restocking fee. An additional charge may be applied for excessive damage as assessed on a per unit bases. An RGA form must accompany all products returned and must be filled out completely or shipment will be refused. Forms are available from customer service.

### Freight Claims

Goods are inspected and shipped from Hayman Safe Company in undamaged and working condition.

It is the receiver's responsibility to

inspect all shipments before signing any

documentation, and to report freight claims

to the freight company. If there is apparent

damage to the shipping carton, such damage

#### must be noted on the receiving document.

Occasionally there may be damage that is not apparent upon receipt of a shipment. Some freight carriers allow up to 90 days from receipt of shipment to accept claims of concealed damage, others do not. After the allowable time of concealed damage claims has passed, Hayman Safe Company cannot assist with freight claims.

## Lifetime Guarantee: Polymer body safes

Hayman Safe Company will, at our option, replace or repair any of our polymer-body floor safes equipped with a boltwork mechanism that are successfully burglarized. All polymer-body safes damaged by fire or seepage through the body will, at our option, be repaired or replaced. Improper installation can nullify this guarantee.

### 1 Year Warranty

All Hayman Safe Company products carry a warranty to the original retail purchaser to be free from defects in material and workmanship. Standard models are warranted for ONE (1) year from the original date of purchase.

Electronic locks carry the lock manufacturer's warranty which is normally one (1) year from the date the lock is manufactured.

Custom safes carry a one (1) year warranty. These warranties apply only to new safes purchased from Hayman Safe Company or our dealers. Proof of purchase must be provided so as to establish date of purchase and supplying dealer. Hayman Safe Company will, at our option, repair or replace any defective part or unit. To obtain factory warranty service, the unit must be delivered to Hayman Safe Company or our authorized dealer, freight prepaid. Authorization must be received from Hayman Safe Company prior to performance of any warranty work.

Improper installation, improper use, lack of proper maintenance or accidental damage will nullify this warranty. No other warranty, expressed or implied, is offered. This warranty cannot be changed, modified, enlarged or altered without direct written consent from Hayman Safe Company. Hayman Safe Company is not responsible for consequential damage, incidental expenses or personal injury. This warranty gives you specific legal rights. You may have other rights which vary from state to state.

# Lifetime Guarantee: Burglary Protection

Hayman Safe Company will, at our option, replace or repair the safes in this Price Book if they are ever successfully burglarized. To claim this guarantee, call for authorization to ship (at your expense) the burglarized safe and a copy of the police report to us. We will repair or replace the safe and return it to you, freight collect. Improper installation can nullify this guarantee.

# Lifetime Guarantee: Fire Protection

Hayman Safe Company will, at our option, replace or repair the safes in this Price Book if its contents are ever damaged by fire.

To claim this guarantee, call for authorization to ship (at your expense) the fire damaged safe and a copy of the fire department report to us. We will repair or replace the safe and return it to you, freight collect. Improper installation can nullify this guarantee.

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